



A space for supporting and accompanying frontline professionals

Who are we?

In response to the emergency health situation caused by COVID-19, the Catalonia Association of Social Work and the EASC (European Association of Supervision and Coaching) have organised ourselves to respond, cooperate and offer a volunteer support service to the group of professionals who, in front of the alarm and health crisis that we are experiencing, are attending and assisting on the frontline people who, due to the coronavirus have fallen ill and also those who, because of it, live in a situation of precarity and social vulnerability.

The team of professionals who offer this emotional support service is made up of certified supervisors and coaches.

What do we offer?

A space for listening, emotional support and accompaniment in up to three individual sessions of 30/45 minutes per person, with the flexibility that the professionals who provide the support deem necessary.

The service will receive the demands from the Catalonia Association of Social Work and will be distributed and assigned to our team of professionals in alphabetical order.

Once assigned, the professional will connect with the person who demands the emotional support, by telephone or video conference in any of the available channels or platforms and by the most appropriate according to each moment or process initiated.

This free service will be active until the end of the alarm and confinement state. Our professionals offer the voluntary service in Spanish, Catalan, German and English.

Who do we address to?

The service of listening, emotional support and accompaniment is aimed at active professionals in the essential services of the social, health and socio-educational fields who provide direct attention and are dealing with the emergency situation by COVID-19.

How to contact?

You can write to the e-mail address: covid19@tscat.cat. Please specify this data in your message: your name and surname, professional profile, field of intervention, work population, language of preference and contact telephone number.

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